

Latchel

Resident Benefits & Maintenance

For Emergency Maintenance Call: 707-390-8644

All benefits are subject to change at any time. Specific terms and conditions apply to each benefit. See specific benefits for more details.



Financial Protection

Residents are eligible to receive up to \$2k in reimbursements on resident caused damage, lockouts, missed appointment fees, and more.



Build Credit with Your Rent

Increase your credit score by up to 60 points just by paying rent on time through Piñata's Reporting Tool



Free Drain Maintenance Packs

Residents can request drain unclogging snakes in the mail to help reduce the need for plumbers and handyman services.



Rent Rewards

Residents receive rewards and incentives such as gift cards to select brands, businesses and restaurants just by paying rent on-time.



Move-in Promise

If your resident's move-in maintenance isn't complete within 2 weeks after they move in, we'll send them a \$50 gift card to Doordash.



Moving Concierge

Get personalized help for your move-in or move-out, utility set-up, find movers, discounts, and more!



Housekeeping & Chores

Residents get \$50 off their first cleaning and an additional \$20 in credits each month for housekeeping, grocery delivery, or chores.



Best-Rated Renter's Insurance

Apply for an extra layer of protection with these insurance benefits including: fire & water damage and more!



Overnight Stay Reimbursement

Residents receive a reimbursement for a hotel stay in the event of an overnight emergency at their residence.



Lockout Reimbursement

Get \$50 reimbursed for any lockout charge or locksmith.



Trip Fee Reimbursement

Life happens, so if a maintenance appointment is missed, Latchel will reimburse half the trip fee.



And more!

Latchel's Resident Benefits Hub offers multiple lifestyle and financial perks. Learn more at www.latchel.com/residents.



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Latchel is not responsible for benefits provided by any third party.
Current as of 06.12.2025